

Putting Customers First

Government Office Technologies (GOT) was founded on the principle of delivering the ultimate in quality products combined with uncompromising support, and excellent value, which is the key to building long term relationships. Our customer-centric philosophy is embraced by every employee at **GOT** and is evident in the policies we stand behind, including:

- **100% Satisfaction Guarantee** - If you're not satisfied with the products you purchase from us you may return it to us for a full refund of the product price - no questions asked.
- **We stock virtually every product we sell** - to eliminate backorders and to get your printing supplies to you as quickly as possible - almost always shipped within 48 hours. If you need your order sooner, you can always request one of our Express Shipping options.
- **Customer Service Support** – The GOT competent and professional staff is here to offer our guidance and expertise to ensure you receive the best overall value available. If you ever have a question about a product, wish to place an order, or check on the status of your order, you can call us 8am-6PM, EST, Monday to Friday toll-free at **(800) 605-7241** and our fully trained customer service staff will be happy to help.
- **No Minimum Orders, No Strings Attached** - Unlike other companies, if you only want to place an order with us for one small item, we'll be happy to serve you, and with only limited exceptions, we don't make you pay additional shipping.

We have worked extremely hard to develop and maintain a reputation for providing world-class customer service, high quality products and innovative solutions. You have our commitment that we will do everything we can to ensure that your every experience with us will be a positive one.